

S/N: 10/074,325


PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Steven G. Smith et al. Examiner: Patel, Chirag R.  
Serial No.: 10/074,325 Group Art Unit: 2141  
Filed: February 12, 2002 Docket No.: 60027.0445US01/BS 00406  
Title: Methods and Systems for Communicating With Service Technicians in a Telecommunications System

**CERTIFICATE UNDER 37 CFR 1.8:**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on April 3, 2006.

  
Devon K. Grant

Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**AMENDMENT**

In response to the Office Action dated October 4, 2005, the period for response being extended for three months by the concurrent filing of a Petition for Extension of Time and payment of the requisite fee, please reexamine and reconsider the application in view of the amendments and appended remarks.

**Amendments to the Claims** are reflected in the listing of claims in this paper.

**Remarks** follow the amendment sections of this paper.

04/06/2006 HDESTA1 00000027 132725 10074325

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